Warranty Statement

Your HIPOWER® Diesel and Gaseous engine generator set has been manufactured and inspected with great effort by qualified personnel to provide our customers with a superb quality product.

This Warranty is extended to the first end user, and no warranty is made nor authorized to be made assignable on resale by the first end user. Repair, replacement or appropriate adjustment at Himoinsa Power Systems, Inc.'s option will be furnished if the product, upon Himoinsa Power Systems, Inc.'s inspection, is properly installed, maintained and operated in accordance with Himoinsa instruction manuals. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons or normal wear and tear.

Product Period of Standby Generator Set Warranty:

Diesel / Gaseous Engine Generator Set: Two (2) years or 1000 hours from the date of invoice from factory. Accessories: One (1) year from the date of invoice from factory.

The warranty period can be adjusted to the date of commissioning of the diesel engine generator set if completed within (6) months of the invoice date from factory.
A valid warranty requires that: (1) the Himoinsa warranty certificate form must be completed, returned and on file at Himoinsa Power Systems, Inc. (2) Service and maintenance records must be kept on file with the end user and made available upon request from factory. (3) The generator set must be routinely exercised in accordance with the factory's operating instructions. (4) Diesel engine generator sets that are to remain out of service for a period longer than two months are subject to special requirements.

Product Period of Prime Power Generator Warranty:

Diesel / Gaseous Engine Generator Set:One (1) years or 3000 hours from the date of invoice from factory.

Accessories: One (1) year from the date of invoice from factory.
The warranty period can be adjusted to the date of commissioning of the diesel engine generator set if completed within (6) months of the invoice date from factory.
A valid warranty requires that: (1) the Himoinsa warranty certificate form must be completed, returned and on file at Himoinsa Power Systems, Inc. (2) Service and maintenance records must be kept on file with the end user and made available upon request from factory. (3) The generator set must be routinely exercised in accordance with the factory's operating instructions. (4) Diesel engine generator sets that are to remain out of service for a period longer than two months are subject to special requirements.

Contact Hipower Systems Service and Warranty Department for instructions.